# Moments of Integrated Work in the M/G/1 

Izzy Grosof

July 1, 2024

This note gives a straightforward way to compute the moments of the distribution of the integrated amount of work over the course of a busy period in an $\mathrm{M} / \mathrm{G} / 1$. This quantity is the area under the work function, over a busy period. This problem was posed by Iglehart [3], with further work by Cohen [1] and Glynn et al. [2].

Consider an M/G/1 with arrival rate $\lambda$ and job size distribution with random variable $S$. Let the state of the M/G/1 be $(a, w)$, where $a$ is the integrated work in the busy period so far, and $w$ is the work in the system. During an idle period, $a$ will remain at its value at the end of the previous busy period, resetting to 0 at the beginning of the next busy period.

Let $A$ and $W$ be the time-average values of $a$ and $w$, and let $A_{r}$ be the value of $A$ at reset points.

The goal of this note is to determine the distribution of $A_{r}$. Specifically, we will calculate all of the moments of $A_{r}$.

## 1 Drift Method

There are four events in the system that can affect the drift: The deterministic increase in $a$, the deterministic decrease in $w$, arrivals, and resets at the beginning of busy periods.
$w$ decreases at rate 1 , with stochastic jumps of size $S$ at rate $\lambda$. $a$ increases at rate $w$, resetting to 0 at the beginning of each busy period.

We can thus write down the drift for an arbitrary test function $f(a, w)$. Let $G$ denote the instantaneous generator of the M/G/1 system:

$$
\begin{aligned}
G \circ f(a, w) & =w \frac{\partial f(a, w)}{\partial a}-\frac{\partial f(a, w)}{\partial w}+\lambda(E[f(a, w+S)]-f(a, w)) \mathbb{1}\{w>0\} \\
& -\lambda(f(a, 0)-E[f(0, S)]) \mathbb{1}\{w=0\}
\end{aligned}
$$

Then, we can take expectation and apply the fact that $E[G \circ f(A, W)]=0$.
To determine $E\left[A_{r}^{k}\right]$ for all $k$, we will use the drift method with test functions $a^{k} w^{\ell}, k, \ell \geq 0$. There are three cases to split things into: $k=0, \ell=0, k, \ell>0$.

### 1.1 Area only $(\ell=0)$

First, we compute the drift:

$$
G \circ a^{k}=k a^{k-1} w-\lambda a^{k} \mathbb{1}\{w=0\}
$$

Next, we take expectations:

$$
\begin{aligned}
0 & =k E\left[A^{k-1} W\right]-\lambda(1-\rho) E\left[A_{r}^{k}\right] \\
E\left[A_{r}^{k}\right] & =\frac{k E\left[A^{k-1} W\right]}{\lambda(1-\rho)}
\end{aligned}
$$

Note that we make use of the fact that arrivals are Poisson, and the PASTA principle, in this step. This ensures that $E[A \mid W=0]$ and $E\left[A_{r}\right]$ are equal.

Thus, to compute moments of $A_{r}$, it suffices to compute expectations of multivariate polynomials of $A$ and $W$.

### 1.2 Area and Work $(k, \ell>0)$

First, we compute the drift:

$$
\begin{aligned}
G \circ a^{k} w^{\ell} & =k a^{k-1} w^{\ell+1}-\ell a^{k} w^{\ell-1}+\lambda a^{k}\left(E\left[(w+S)^{\ell}\right]-w^{\ell}\right) \\
& =k a^{k-1} w^{\ell+1}-\ell a^{k} w^{\ell-1}+\lambda a^{k} \sum_{i=1}^{\ell}\binom{\ell}{i} E\left[S^{i}\right] w^{\ell-i} \\
& =-(1-\rho) \ell\left(a^{k} w^{\ell-1}\right)+k a^{k-1} w^{\ell+1}+\lambda a^{k} \sum_{i=2}^{\ell}\binom{\ell}{i} E\left[S^{i}\right] w^{\ell-i}
\end{aligned}
$$

Next, we take expectations:

$$
\begin{aligned}
0 & =-(1-\rho) \ell E\left[A^{k} W^{\ell-1}\right]+k E\left[A^{k-1} W^{\ell+1}\right]+\lambda \sum_{i=2}^{\ell}\binom{\ell}{i} E\left[S^{i}\right] E\left[A^{k} W^{\ell-i}\right] \\
E\left[A^{k} W^{\ell-1}\right] & =\frac{k E\left[A^{k-1} W^{\ell+1}\right]+\lambda \sum_{i=2}^{\ell}\binom{\ell}{i} E\left[S^{i}\right] E\left[A^{k} W^{\ell-i}\right]}{\ell(1-\rho)}
\end{aligned}
$$

Note that the expectation of a multivariate polynomial of $A$ and $W$ can be expressed in terms of expectations of multivariate polynomials with either the same total degree and lower degree of $A$, or lower total degree and the same degree of $A$.

Thus, to compute these expectations, it suffices to compute moments of $W$.

### 1.3 Work only $(k=0)$

First, we compute the drift:

$$
\begin{aligned}
G \circ w^{\ell} & =-\ell w^{\ell-1}+\lambda \sum_{i=1}^{\ell}\binom{\ell}{i} E\left[S^{i}\right] w^{\ell-i} \\
& =-\ell(1-\rho) w^{\ell-1}+\lambda \sum_{i=2}^{\ell}\binom{\ell}{i} E\left[S^{i}\right] w^{\ell-i}
\end{aligned}
$$

Next, we take expectations:

$$
\begin{aligned}
0 & =-\ell(1-\rho) E\left[W^{\ell-1}\right]+\lambda \sum_{i=2}^{\ell}\binom{\ell}{i} E\left[S^{i}\right] E\left[W^{\ell-i}\right] \\
E\left[W^{\ell-1}\right] & =\frac{\lambda \sum_{i=2}^{\ell}\binom{\ell}{i} E\left[S^{i}\right] E\left[W^{\ell-i}\right]}{\ell(1-\rho)}
\end{aligned}
$$

Note that the moments of $W$ are expressed in terms of lower-degree moments of $W$ and the moments of $S$. Thus, we can express the moments of $A_{r}$ in terms of the moments of the size $S$.

## 2 Examples

To demonstrate the method, I will compute the first, second, and third moments of $A_{r}$, given in (1), (2), (3).

### 2.1 First moment

$$
\begin{align*}
E\left[A_{r}\right] & =\frac{E[W]}{\lambda(1-\rho)} \\
E[W] & =\frac{\lambda E\left[S^{2}\right]}{2(1-\rho)} \\
E\left[A_{r}\right] & =\frac{E\left[S^{2}\right]}{2(1-\rho)^{2}} \tag{1}
\end{align*}
$$

Note that (1) matches Glynn et al. [2]'s equation (20), for which they cite Iglehart [3]'s original paper, for which I believe the relevant result is Lemma $2.4(\mathrm{c})$, though I'm not certain - the paper uses very different notation. This also matches Cohen [1]'s equation (3.4).

### 2.2 Second moment

$$
\begin{align*}
E\left[A_{r}^{2}\right] & =\frac{2 E[A W]}{\lambda(1-\rho)} \\
E[A W] & =\frac{E\left[W^{3}\right]+\lambda E\left[S^{2}\right] E[A]}{2(1-\rho)} \\
E[A] & =\frac{E\left[W^{2}\right]}{1-\rho} \\
E\left[A_{r}^{2}\right] & =\frac{E\left[W^{3}\right]}{\lambda(1-\rho)^{2}}+\frac{E\left[S^{2}\right] E[A]}{(1-\rho)^{2}}=\frac{E\left[W^{3}\right]}{\lambda(1-\rho)^{2}}+\frac{E\left[W^{2}\right] E\left[S^{2}\right]}{(1-\rho)^{3}} \\
E\left[W^{2}\right] & =\frac{3 \lambda E\left[S^{2}\right] E[W]+\lambda E\left[S^{3}\right]}{3(1-\rho)}=\frac{\lambda^{2} E\left[S^{2}\right]^{2}}{2(1-\rho)^{2}}+\frac{\lambda E\left[S^{3}\right]}{3(1-\rho)} \\
E\left[W^{3}\right] & =\frac{6 \lambda E\left[S^{2}\right] E\left[W^{2}\right]+4 \lambda E\left[S^{3}\right] E[W]+\lambda E\left[S^{4}\right]}{4(1-\rho)} \\
& =\frac{3 \lambda^{3} E\left[S^{2}\right]^{3}}{4(1-\rho)^{3}}+\frac{\lambda^{2} E\left[S^{2}\right] E\left[S^{3}\right]}{(1-\rho)^{2}}+\frac{\lambda E\left[S^{4}\right]}{4(1-\rho)} \\
E\left[A_{r}^{2}\right] & =\frac{5 \lambda^{2} E\left[S^{2}\right]^{3}}{4(1-\rho)^{5}}+\frac{4 \lambda E\left[S^{2}\right] E\left[S^{3}\right]}{3(1-\rho)^{4}}+\frac{E\left[S^{4}\right]}{4(1-\rho)^{3}} \tag{2}
\end{align*}
$$

Note that (22) matches Cohen [1]'s equation (3.9). Note that it does not match Glynn et al. [2]'s equation (21), despite that paper citing Cohen [1] as its source for the equation. I believe this is a transcription error - the 4 in the denominator of the $E\left[S^{2}\right]^{3}$ term and the 3 in the denominator of the $E\left[S^{2}\right] E\left[S^{3}\right]$ term are missing in Glynn et al. 2].

### 2.3 Third moment

$$
\begin{aligned}
E\left[A_{r}^{3}\right] & =\frac{3 E\left[A^{2} W\right]}{\lambda(1-\rho)} \\
E\left[A^{2} W\right] & =\frac{2 E\left[A W^{3}\right]+\lambda E\left[S^{2}\right] E\left[A^{2}\right]}{2(1-\rho)} \\
E\left[A^{2}\right] & =\frac{2 E\left[A W^{2}\right]}{1-\rho} \\
E\left[A W^{3}\right] & =\frac{E\left[W^{5}\right]+6 \lambda E\left[S^{2}\right] E\left[A W^{2}\right]+4 \lambda E\left[S^{3}\right] E[A W]+\lambda E\left[S^{4}\right] E[A]}{4(1-\rho)} \\
E\left[A W^{2}\right] & =\frac{E\left[W^{4}\right]+3 \lambda E\left[S^{2}\right] E[A W]+\lambda E\left[S^{3}\right]}{3(1-\rho)}
\end{aligned}
$$

$$
\begin{aligned}
& E\left[A_{r}^{3}\right]=\frac{3 E\left[A W^{3}\right]}{\lambda(1-\rho)^{2}}+\frac{3 E\left[S^{2}\right] E\left[A^{2}\right]}{2(1-\rho)^{2}} \\
& =\frac{3 E\left[W^{5}\right]}{4 \lambda(1-\rho)^{3}}+\frac{15 E\left[S^{2}\right] E\left[A W^{2}\right]}{2(1-\rho)^{3}}+\frac{3 E\left[S^{3}\right] E[A W]}{(1-\rho)^{3}}+\frac{3 E\left[S^{4}\right] E[A]}{4(1-\rho)^{3}} \\
& =\frac{3 E\left[W^{5}\right]}{4 \lambda(1-\rho)^{3}}+\frac{5 E\left[W^{4}\right] E\left[S^{2}\right]}{2(1-\rho)^{4}}+E[A W]\left(\frac{15 \lambda E\left[S^{2}{ }^{2}\right.}{2(1-\rho)^{4}}+\frac{3 E\left[S^{3}\right]}{(1-\rho)^{3}}\right) \\
& +\frac{3 E\left[S^{4}\right] E[A]}{4(1-\rho)^{3}} \\
& =\frac{3 E\left[W^{5}\right]}{4 \lambda(1-\rho)^{3}}+\frac{5 E\left[W^{4}\right] E\left[S^{2}\right]}{2(1-\rho)^{4}}+E\left[W^{3}\right]\left(\frac{15 \lambda E\left[S^{2}\right]^{2}}{4(1-\rho)^{5}}+\frac{3 E\left[S^{3}\right]}{2(1-\rho)^{4}}\right) \\
& +E[A]\left(\frac{15 \lambda^{2} E\left[S^{2}\right]^{3}}{4(1-\rho)^{5}}+\frac{3 \lambda E\left[S^{3}\right] E\left[S^{2}\right]}{2(1-\rho)^{4}}+\frac{3 E\left[S^{4}\right]}{4(1-\rho)^{3}}\right) \\
& E\left[A_{r}^{3}\right]=\frac{3 E\left[W^{5}\right]}{4 \lambda(1-\rho)^{3}}+\frac{5 E\left[W^{4}\right] E\left[S^{2}\right]}{2(1-\rho)^{4}}+E\left[W^{3}\right]\left(\frac{15 \lambda E\left[S^{2}\right]^{2}}{4(1-\rho)^{5}}+\frac{3 E\left[S^{3}\right]}{2(1-\rho)^{4}}\right) \\
& +E\left[W^{2}\right]\left(\frac{15 \lambda^{2} E\left[S^{2}\right]^{3}}{4(1-\rho)^{6}}+\frac{3 \lambda E\left[S^{3}\right] E\left[S^{2}\right]}{2(1-\rho)^{5}}+\frac{3 E\left[S^{4}\right]}{4(1-\rho)^{4}}\right) \\
& E\left[W^{5}\right]=\frac{15 \lambda E\left[S^{2}\right] E\left[W^{4}\right]+20 \lambda E\left[S^{3}\right] E\left[W^{3}\right]+15 \lambda E\left[S^{4}\right] E\left[W^{2}\right]+6 \lambda E\left[S^{5}\right] E[W]+\lambda E\left[S^{6}\right]}{6(1-\rho)} \\
& E\left[W^{4}\right]=\frac{10 \lambda E\left[S^{2}\right] E\left[W^{3}\right]+10 \lambda E\left[S^{3}\right] E\left[W^{2}\right]+5 \lambda E\left[S^{4}\right] E[W]+\lambda E\left[S^{5}\right]}{5(1-\rho)} \\
& E\left[A_{r}^{3}\right]=\frac{35 E\left[W^{4}\right] E\left[S^{2}\right]}{8(1-\rho)^{4}}+E\left[W^{3}\right]\left(\frac{15 \lambda E\left[S^{2}\right]^{2}}{4(1-\rho)^{5}}+\frac{4 E\left[S^{3}\right]}{(1-\rho)^{4}}\right) \\
& +E\left[W^{2}\right]\left(\frac{15 \lambda^{2} E\left[S^{2}\right]^{3}}{4(1-\rho)^{6}}+\frac{3 \lambda E\left[S^{3}\right] E\left[S^{2}\right]}{2(1-\rho)^{5}}+\frac{21 E\left[S^{4}\right]}{8(1-\rho)^{4}}\right)+\frac{3 E[W] E\left[S^{5}\right]}{4(1-\rho)^{4}}+\frac{E\left[S^{6}\right]}{8(1-\rho)^{4}} \\
& =E\left[W^{3}\right]\left(\frac{25 \lambda E\left[S^{2}\right]^{2}}{2(1-\rho)^{5}}+\frac{4 E\left[S^{3}\right]}{(1-\rho)^{4}}\right) \\
& +E\left[W^{2}\right]\left(\frac{15 \lambda^{2} E\left[S^{2}\right]^{3}}{4(1-\rho)^{6}}+\frac{41 \lambda E\left[S^{3}\right] E\left[S^{2}\right]}{4(1-\rho)^{5}}+\frac{21 E\left[S^{4}\right]}{8(1-\rho)^{4}}\right) \\
& +E[W]\left(\frac{35 \lambda E\left[S^{4}\right] E\left[S^{2}\right]}{8(1-\rho)^{5}}+\frac{3 E\left[S^{5}\right]}{4(1-\rho)^{4}}\right)+\frac{35 \lambda E\left[S^{5}\right] E\left[S^{2}\right]}{8(1-\rho)^{5}}+\frac{E\left[S^{6}\right]}{8(1-\rho)^{4}} \\
& =E\left[W^{2}\right]\left(\frac{45 \lambda^{2} E\left[S^{2}\right]^{3}}{2(1-\rho)^{6}}+\frac{65 \lambda E\left[S^{3}\right] E\left[S^{2}\right]}{4(1-\rho)^{5}}+\frac{21 E\left[S^{4}\right]}{8(1-\rho)^{4}}\right) \\
& +E[W]\left(\frac{25 \lambda^{2} E\left[S^{3}\right] E\left[S^{2}\right]^{2}}{2(1-\rho)^{6}}+\frac{4 \lambda E\left[S^{3}\right]^{2}}{(1-\rho)^{5}}+\frac{35 \lambda E\left[S^{4}\right] E\left[S^{2}\right]}{8(1-\rho)^{5}}+\frac{3 E\left[S^{5}\right]}{4(1-\rho)^{4}}\right) \\
& +\frac{25 \lambda^{2} E\left[S^{4}\right] E\left[S^{2}\right]^{2}}{8(1-\rho)^{6}}+\frac{\lambda E\left[S^{4}\right] E\left[S^{3}\right]}{(1-\rho)^{5}}+\frac{35 \lambda E\left[S^{5}\right] E\left[S^{2}\right]}{8(1-\rho)^{5}}+\frac{E\left[S^{6}\right]}{8(1-\rho)^{4}}
\end{aligned}
$$

$$
\begin{align*}
E\left[A_{r}^{3}\right] & =E[W]\left(\frac{45 \lambda^{3} E\left[S^{2}\right]^{4}}{2(1-\rho)^{7}}+\frac{115 \lambda^{2} E\left[S^{3}\right] E\left[S^{2}\right]^{2}}{4(1-\rho)^{6}}+\frac{4 \lambda E\left[S^{3}\right]^{2}}{(1-\rho)^{5}}+\frac{7 \lambda E\left[S^{4}\right] E\left[S^{2}\right]}{(1-\rho)^{5}}+\frac{3 E\left[S^{5}\right]}{4(1-\rho)^{4}}\right) \\
& +\frac{15 \lambda^{3} E\left[S^{3}\right] E\left[S^{2}\right]^{3}}{2(1-\rho)^{7}}+\frac{65 \lambda^{2} E\left[S^{3}\right]^{2} E\left[S^{2}\right]}{12(1-\rho)^{6}}+\frac{25 \lambda^{2} E\left[S^{4}\right] E\left[S^{2}\right]^{2}}{8(1-\rho)^{6}} \\
& +\frac{15 \lambda E\left[S^{4}\right] E\left[S^{3}\right]}{8(1-\rho)^{5}}+\frac{35 \lambda E\left[S^{5}\right] E\left[S^{2}\right]}{8(1-\rho)^{5}}+\frac{E\left[S^{6}\right]}{8(1-\rho)^{4}} \\
E\left[A_{r}^{3}\right] & =\frac{45 \lambda^{4} E\left[S^{2}\right]^{5}}{4(1-\rho)^{8}}+\frac{175 \lambda^{3} E\left[S^{3}\right] E\left[S^{2}\right]^{3}}{8(1-\rho)^{7}}+\frac{89 \lambda^{2} E\left[S^{3}\right]^{2} E\left[S^{2}\right]}{12(1-\rho)^{6}}+\frac{53 \lambda^{2} E\left[S^{4}\right] E\left[S^{2}\right]^{2}}{8(1-\rho)^{6}} \\
& +\frac{15 \lambda E\left[S^{4}\right] E\left[S^{3}\right]}{8(1-\rho)^{5}}+\frac{19 \lambda E\left[S^{5}\right] E\left[S^{2}\right]}{4(1-\rho)^{5}}+\frac{E\left[S^{6}\right]}{8(1-\rho)^{4}} \tag{3}
\end{align*}
$$

To the best of my knowledge (and that of Glynn et al. [2]), (3) has not previously appeared in the literature.

I will stop here, but such formulas for arbitrary moments can be computed by this method with the aid of a computer algebra system.

## References

[1] JW Cohen. Properties of the process of level crossings during a busy cycle of the M/G/1 queueing system. Mathematics of Operations Research, 3(2): 133-144, 1978.
[2] Peter W Glynn, Royi Jacobovic, and Michel Mandjes. Moments of polynomial functionals in Lévy-driven queues with secondary jumps. arXiv preprint arXiv:2310.11137, 2023.
[3] Donald L Iglehart. Functional limit theorems for the queue GI/G/1 in light traffic. Advances in Applied Probability, 3(2):269-281, 1971.

